

# OSS Evaluation Project Report – Test Results

Measure Group	Performance Measures (Measure Set)	Data Type	Data Month (CY2002)	Values Sampled	Values Validated	Values in Error	Score
		Aggregate					
Poles, Conduits, and Rights-of-Way	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Collocation	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Directory Assistance Database	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Coordinated Conversions	114, 114.1, 115	CLEC	Jan – Jun	7,446	6,480	966	87.0%
	114, 114.1, 115, 115.1, 115.2, MI 3	CLEC Aggregate	Dec	10,684	10,643	41	99.5%
NXX	117, 118	CLEC Aggregate	Feb 2003	2,080	tbd	tbd	tbd
	119	CLEC Aggregate	Jan	1,557	1,537	20	98.7%
Bona Fide Requests	120	CLEC Aggregate	Dec	15	15	0	100%
	121	CLEC Aggregate	Dec	5	5	0	100%
Facilities Modification	CW 1, CW 6, CW 7, CW 8, CW 9	CLEC Aggregate	Dec	3,791	tbd	tbd	tbd
	CW 11, WI 9	CLEC Aggregate	Jul	16,293	tbd	tbd	tbd
Other	MI 13	Test CLEC	Mar – Oct	6,880	tbd	40	≤99.4%
	MI 11	CLEC Aggregate	Dec	54	54	0	100%
	IN 1	CLEC Aggregate	Jan	1,694	1,683	11	99.4%
	MI 13	CLEC Aggregate	Jan	23,796	tbd	tbd	tbd

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Measure Group	Performance Measures (Measure Set)	Data Type	Data Month (CY2002)	Values Sampled	Values Validated	Values in Error	Score
	WI 1, WI 2	CLEC Aggregate	Jul	7,638	tbd	tbd	tbd
	MI 14	CLEC Aggregate	Dec	1,835	tbd	tbd	tbd
	MI 9	CLEC Aggregate	Jan	747	tbd	180	≤75.9%
	CW 5	CLEC Aggregate	Jan	6,230	tbd	tbd	tbd
	CW 4	CLEC Aggregate	Aug	4	4	0	100%

Table 4-24: Open PMR4 Data Requests (as of June 10, 2003)

PM	Request Description	Records Requested	Request Date
12	ST048	269	5/9/2003
14	ST043	365	4/29/2003
17	ST048	269	5/9/2003
91	ST046	315	6/10/2003
104.1	ST019a	707	5/5/2003
MI 14	ST045	240	5/30/2003

## 5. PMR5: Metrics Calculations and Reporting Verification and Validation Review

### 5.1 Results Summary

This section identifies the evaluation criteria and test results for the Metrics Calculations and Reporting Verification and Validation Review (PMR5). On June 12, 2003, BearingPoint was instructed by MPSC Staff to use a modified version of the published metrics business rules v1.8 in its analysis of the February 5, 2003 versions of the July, August, and September 2002 Performance Measurement Reports. The results presented in this report are based on those modified business rules.

The results of this test, through June 6, 2003 except where noted otherwise, are presented below.

**Table 5-1: PMR5 Evaluation Criteria and Results At-A-Glance**

	MEASURE GROUP																	
CRITERIA	Pre-Ordering	Ordering	Provisioning	Maintenance & Repair	Billing	Miscellaneous-Administrative	Interconnection Trunks	Directory Assistance/Operator Services	Local Number Portability	911	Poles, Conduits, and Right of Way	Collocation	Directory Assistance Database	Coordinated Conversions	NXX	Bona Fide Requests	FMOD	Other
Required metrics are included	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S
Metrics values agree	I	I	I	I	N	N	S	N	N	N	N	S	S	N	I	S	I	I
Calculations are consistent with the documented rules	N	N	N	N	N	N	I	N	N	N	N	I	I	N	I	S	I	N
Exclusions are consistent with the documented rules	N	N	I	I	N	N	N	N	N	N	N	I	N	N	I	S	I	N
KEY: I = Indeterminate N = Not Satisfied (Retesting) S = Satisfied																		

**Table 5-2: Results for Completeness of Metrics Reporting**

<b>Test Reference</b>	<b>Evaluation Criteria</b>	<b>Result</b>	<b>Comments</b>
PMR5-1-A	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Pre-Ordering Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Pre-Ordering Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-B	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Ordering Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Ordering Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-C	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Provisioning Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Provisioning Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-1-D	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Maintenance & Repair Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Maintenance &amp; Repair Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-E	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Billing Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Billing Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-F	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Miscellaneous Administrative Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Miscellaneous Administrative Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-1-G	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Interconnection Trunks Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Interconnection Trunks Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-H	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Directory Assistance/Operator Services Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Directory Assistance/Operator Services Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-I	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Local Number Portability Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Local Number Portability Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-1-J	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the 911 Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the 911 Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-K	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Poles, Conduits, and Rights-of-Way Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Poles, Conduits, and Rights-of-Way Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-L	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Collocation Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Collocation Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR5-1-M	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Directory Assistance Database Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Directory Assistance Database Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-N	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Coordinated Conversions Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Coordinated Conversions Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-O	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the NXX Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the NXX Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>

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Test Reference	Evaluation Criteria	Result	Comments
PMR5-1-P	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Bona Fide Requests Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Bona Fide Requests Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-Q	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Facilities Modification Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Facilities Modification Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>
PMR5-1-R	Required metrics are included in SBC Ameritech's Performance Measurement Reports for the Other Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, required metrics are included in SBC Ameritech's Performance Measurement Reports for the Other Measure Group.</p> <p>BearingPoint is using the benchmark that 95 percent of required values are reported correctly for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-6 for additional details.</p>

**Table 5-3: Results for Agreement of Reported and Independently Calculated Values**

Test Reference	Evaluation Criteria	Result	Comments
PMR5-2-A	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Pre-Ordering Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the Pre-Ordering Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p> <p>Observation 686, Version 4, issued May 5, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM MI 16 for the July 2002 data month.</p> <p>Observation 812, issued February 27, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 2 for the July 2002 data month.</p> <p>Observation 852, issued May 22, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 4 for the July 2002 data month.</p> <p>Notification Report 119, issued May 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 1.2 for the July 2002 data month.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-2-B	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Ordering Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the Ordering Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 10.1, PM 10.2, PM 10.3, PM 11.1, and PM 11.2 for July, August, and September 2002 because values posted as of February 5, 2003 were subsequently restated.</p>
PMR5-2-C	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Provisioning Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the Provisioning Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p> <p>Observation 613, Version 4, issued June 5, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 58 for the July 2002 data month.</p> <p>Notification Report 124, issued June 4, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 59 for the July 2002 data month.</p>
PMR5-2-D	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Maintenance & Repair Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the Maintenance &amp; Repair Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values,</p>

Test Reference	Evaluation Criteria	Result	Comments
	Measure Group.		<p>SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p> <p>Observation 627, Version 3, issued November 25, 2002, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 37 for the July 2002 data month.</p> <p>Observation 639, Version 3, issued November 25, 2002, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 37.1 for the July 2002 data month.</p> <p>Observation 664, Version 2, issued November 25, 2002, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 54.1 for the July 2002 data month.</p> <p>Observation 799, Version 3, issued May 6, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 54 for the July 2002 data month.</p> <p>Observation 858, issued June 12, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 39 for the July 2002 data month.</p> <p>Notification Report 100, issued February 27, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 65 for the July 2002 data month.</p> <p>Notification Report 117, issued May 2, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 41 for the July 2002 data month.</p> <p>Notification Report 120, issued May 22, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 67</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>for the July 2002 data month.</p> <p>Notification Report 121, issued May 27, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 40 for the July 2002 data month.</p>
PMR5-2-E	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Billing Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Billing Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for the August 2002 data month is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 14 for August 2002 because values posted as of February 5, 2003 were subsequently restated.</p>
PMR5-2-F	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Miscellaneous Administrative Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Miscellaneous Administrative Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 22 and PM 25 for July, August, and September 2002 because values posted as of February 5, 2003</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>were subsequently restated.</p> <p>Observation 828, issued April 9, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 22 for the September 2002 data month.</p>
PMR5-2-G	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Interconnection Trunks Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Interconnection Trunks Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is above the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>Observation 817, issued March 6, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 73 for the August and September 2002 data months.</p> <p>Observation 824, issued March 26, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 78 for the September 2002 data month.</p>
PMR5-2-H	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Directory Assistance/Operator Services Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Directory Assistance/Operator Services Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 79 and PM 81 for July, August, and September 2002 because values posted as of February 5, 2003 were subsequently restated.</p>
PMR5-2-I	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Local Number Portability Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Local Number Portability Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July and August 2002 data months is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 95 for July and August 2002 because values posted as of February 5, 2003 were subsequently restated.</p> <p>Observation 802, issued February 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 92 for the July 2002 data month.</p> <p>Observation 805, issued February 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 96 for the July 2002 data month.</p> <p>Observation 806, issued February 13, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 97 for the July 2002 data month.</p> <p>Observation 843, issued May 8, 2003, states that SBC Ameritech-reported and</p>



Test Reference	Evaluation Criteria	Result	Comments
			BearingPoint-calculated metrics values do not agree for PM 101 for the July 2002 data month.
PMR5-2-J	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the 911 Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the 911 Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>Observation 818, issued March 6, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 104.1 for the July, August, and September 2002 data months.</p>
PMR5-2-K	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Poles, Conduits, and Rights-of-Way Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Poles, Conduits, and Rights-of-Way Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 105 and PM MI 5 for July and September 2002 because values posted as of February 5, 2003 were subsequently restated.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>BearingPoint-calculated metrics values agree for PM 105 and PM 106 for July, August, and September 2002 because values posted as of February 5, 2003 were subsequently restated.</p> <p>Observation 646, Version 2, issued November 25, 2002, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 106 for the July 2002 data month.</p> <p>Observation 796, issued January 30, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 105 and PM 106 for the August 2002 data month.</p> <p>Observation 797, issued January 30, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM MI 5 for the August 2002 data month.</p> <p>Observation 798, issued January 30, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM 105 and PM 106 for the September 2002 data month.</p>
PMR5-2-L	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Collocation Measure Group.	Satisfied	<p>Based on the review of the July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Collocation Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-7 for additional details.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-2-M	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Directory Assistance Database Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Directory Assistance Database Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-7 for additional details.</p>
PMR5-2-N	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Coordinated Conversions Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for the Coordinated Conversions Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data month is below the 95 percent benchmark. See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 114 and PM 115 for July, August, and September 2002 because values posted as of February 5, 2003 were subsequently restated.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM 114.1 and PM 115.1 for August 2002 because values posted as of February 5, 2003 were subsequently restated.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-2-O	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the NXX Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the NXX Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p>
PMR5-2-P	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Bona Fide Requests Measure Group.	Satisfied	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Bona Fide Requests Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is 100 percent. See Table 5-7 for additional details.</p>
PMR5-2-Q	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Facilities Modification Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the Facilities Modification Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p> <p>Observation 822, issued March 26, 2003, states that SBC Ameritech-reported and BearingPoint-calculated metrics values do not agree for PM CW 1 for the July 2002 data month.</p>

Test Reference	Evaluation Criteria	Result	Comments
PMR5-2-R	SBC Ameritech-reported and BearingPoint-calculated metrics values agree for the Other Measure Group.	Indeterminate	<p>BearingPoint is still assessing the July, August, and September 2002 Performance Measurement Reports for the Other Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech-reported and BearingPoint-calculated metrics values agree for three consecutive data months.</p> <p>See Table 5-7 for additional details.</p> <p>BearingPoint was unable to verify that SBC Ameritech-reported and BearingPoint-calculated metrics values agree for PM MI 11 for July, August, and September 2002 because values posted as of February 5, 2003 were subsequently restated.</p>

**Table 5-4: Results for Consistency with Documented Calculation Rules**

Test Reference	Evaluation Criteria	Result	Comments
PMR5-3-A	SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for the Pre-Ordering Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for the Pre-Ordering Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-8 for additional details.</p> <p>Observation 697, issued November 14, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 1.2 for the July, August, and September 2002 data months.</p> <p>Observation 811, issued February 27, 2003, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 2 for the July, August, and September 2002 data months.</p> <p>Observation 856, issued June 12, 2003, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 1.2 for the July, August, and September 2002 data months.</p>
PMR5-3-B	SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for the Ordering Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for the Ordering Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech's implemented metrics calculations are consistent with the</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>documented metrics calculation rules for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-8 for additional details.</p> <p>Observation 429, Version 4, issued November 21, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 7 and PM 8 for the July, August, and September 2002 data months.</p> <p>Observation 488, Version 3, issued November 25, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 13 and PM 13.1 for the July and August 2002 data months.</p> <p>Observation 643, Version 2, issued November 21, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 6, PM 11, PM 11.1, and PM 11.2 for the July and August 2002 data months.</p> <p>Observation 676, Version 2, issued November 21, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 10.4 and PM MI 2 for the July 2002 data month.</p> <p>Observation 756, Version 2, issued January 21, 2003, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 10.4 and PM MI 2 for the July, August, and September 2002 data months.</p> <p>Observation 809, issued February 17, 2003, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 10 and PM 11 for the July, August, and September 2002 data months.</p> <p>Observation 823, issued March 26, 2003, states that SBC Ameritech's</p>

Test Reference	Evaluation Criteria	Result	Comments
			<p>implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 10 and PM 11 for the July and August 2002 data months.</p> <p>Observation 853, issued May 22, 2003, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM MI 2 for the July, August and September 2002 data months.</p>
PMR5-3-C	SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for the Provisioning Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for the Provisioning Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-8 for additional details.</p> <p>Observation 729, issued December 3, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 56 and PM 56.1 for the July, August, and September 2002 data months.</p> <p>Observation 794, issued January 23, 2003, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 12 for the July 2002 data month.</p>



Test Reference	Evaluation Criteria	Result	Comments
PMR5-3-D	SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for the Maintenance & Repair Measure Group.	Not Satisfied (In Retest)	<p>Based on the review of July, August, and September 2002 Performance Measurement Reports, SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for the Maintenance &amp; Repair Measure Group.</p> <p>BearingPoint is using the benchmark that for 95 percent of required values, SBC Ameritech's implemented metrics calculations are consistent with the documented metrics calculation rules for three consecutive data months.</p> <p>The score for each of the July, August, and September 2002 data months is below the 95 percent benchmark. See Table 5-8 for additional details.</p> <p>Exception 111, issued May 20, 2002, states that SBC Ameritech's implemented metrics calculations are not consistent with the documented metrics calculation rules for PM 66, PM 67, and PM 68 for the January 2002 data month. The issues raised in this Exception apply to the July, August, and September 2002 data months.</p>